

# RoncoWatch

## >> Remote Monitoring Services



### **RoncoWatch Remote Monitoring**

Ronco Communications & Electronics, Inc. offers the RoncoWatch Remote Alarm Monitoring System to our customers. The RoncoWatch System utilizes a compact, self-contained unit called a site event buffer (SEB), with full battery backup and modem capabilities. This attaches directly to your PBX port or equipment host's local port. As the port generates data, the SEB checks it for event and alarm information, ranging from system load and usage data to alarm and failed equipment warnings. The SEB then stores this information in memory, or forwards it to the Technical Remote Center via a dedicated phone line. This means service technicians get the information they need to take immediate, corrective action, often before customer site personnel are even aware of a problem.

The RoncoWatch System can be programmed to respond to events and alarms as your needs dictate. It can store the event in the mass memory, or deliver text messages in "real-time". We can also customize the database to meet specific equipment requirements for each site.

The secure modem can detect and disconnect unauthorized system users based on security passwords. An alarm is raised reporting any unauthorized access attempts. An audit trail is provided to better manage system access.

Many businesses can also use RoncoWatch to monitor external remote sensing devices for critical physical and environmental conditions such as temperature, humidity or room access. The RoncoWatch System checks these sensors for relay contact closures, reporting changes as specified for that site.

Selection of RoncoWatch Services is dependent on the number of equipment ports to be monitored, the selection of alarm management applications, and the reports chosen to create the most complete maintenance resource management tool available.

### **You Can Depend on Ronco for These Services:**

- Equipment Alarm Monitoring
- LAN / WAN Alarm Monitoring
- Call Alert & Traffic Detection
- System Access Security
- Environmental Monitoring
- Custom Script Development

### **Supporting Services**

- Technology Fabrication Lab
- Project Management
- System Design & Training
- Install & Maintenance
- Presentation & Training Center
- Premise Cable Infrastructure
- Technical Assistance Center
- Remote Alarm Monitoring

### **Service is our top priority.**

This means working as a team to ensure product solutions are correctly designed, installed and maintained by certified, manufacturer-authorized Ronco representatives.

**Redefining**  
the way  
**YOU communicate**